

Everyone wants to live pleasantly and peacefully. The landlord has therefore drawn up living rules for the residents. Each tenant is required to comply with these rules. If the rules are followed by all residents, you can enjoy living together in a pleasant environment. Of course, rules are not rules if they are not enforced. The landlord will therefore regularly check and ensure that the rules of living are observed by the tenants. The landlord will address residents about their behaviour if necessary. However, tenants are also expected to address each other when necessary.

Below are the rules to keep everyone's living enjoyable.

1. Keep stairwells, halls, common areas, elevators and galleries clean. Do not leave garbage, mail, leaflets and newspapers lying around. Garbage bags belong in the container.
2. Do not put bikes, scooters and bicycles in the stairwell. Place them in the communal bicycle shed. In the event of fire or other danger, escape routes must be freely accessible. Shopping carts also do not belong in the porch. Keep escape routes and emergency exits clear!
3. Make sure common area entry doors are always locked to prevent unwanted visitors from entering.
4. Pets are not allowed.
5. Do not store household and other waste in your home but dispose of it only in the designated waste container.
6. Be calm and quiet in a stairwell; require this of your visitors and roommates as well.
7. The tenant is expressly forbidden to make its sound system and/or played musical instruments sound so loud that it can be experienced as disturbing to visitors and/or people living in the vicinity.
8. If you are celebrating a birthday or other party, be considerate of your neighbours. Inform them early and agree on the time when the party will stop. Stick to this. Communicate this also with the complex manager.
9. It is forbidden to host (birthday) parties in the common areas unless the landlord has given explicit written approval.
10. It is prohibited to let visitors and/or guests stay more than 2 nights without written permission of the landlord.
11. Saying goodbye to your visitors is done in the house with the (front) door closed. Not in the stairwell.
12. The general rooms are not a storage area for trash and/or personal property. Handle the general areas with care.
13. You are not allowed on the roof. This is only allowed in case of emergencies, such as fire.
14. Make sure your apartment or house looks cared for. This means regularly cleaning the rented property with the proper cleaning supplies.
15. Smoking is prohibited in the house, apartment, storage room or any common area. Fireworks, gasoline or other flammable or (chemical) explosives may also not be kept in these areas. Fines are €750 per incident.
16. It is prohibited to make changes to the rented property and/or to exchange door locks.
17. Landlord has provided general facilities for all residents. It is everyone's responsibility to keep these clean, whole and complete for each other.
18. Close all doors and windows tightly when you leave the premises. This will prevent unauthorized access.
19. Are you bothered by your neighbours? First speak to them personally. If you cannot work it out with your neighbours, contact the landlord. If there is a serious (noise) nuisance, always call the police at **0900-8844**. In case of emergencies call **112**.

The living environment concerns us all. The landlord can only keep the neighbourhood clean, whole and safe together with you and other agencies such as the municipality and the police. Do you see something on the public road or in the outdoor area of your house or flat that does not belong there? Call the municipality or the police at **0900-8844**.